



State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Scott McCallum, Governor
Connie L. O'Connell, Commissioner

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The Honorable Scott McCallum
Governor, State of Wisconsin
115 E. State Capitol
Madison, WI 53702

Dear Governor McCallum:

I am pleased to submit the 132nd *Wisconsin Insurance Report* covering 2000.

Wisconsin's tradition of sound regulation, combined with strong consumer protections, continued over the past year. Highlights of OCI's accomplishments and innovations are as follows:

- ☐ Implementation of legislation and administrative rules relating to Medicare supplemental and long-term care insurance, and continuing education;
- ☐ Implementation of legislation and development of administrative rules relating to independent review organizations and grievances, privacy and producer licensing;
- ☐ Further improvement and enhancement to information available on the OCI Internet site to include:
 - Financial and market conduct examinations reports,
 - Frequently asked questions for health, auto and homeowner's insurance,
 - Annual and quarterly statement packets,
 - Premium tax forms;
- ☐ Implementation of a workplan to monitor and develop policy on regulation and enforcement of insurance electronic commerce activities;
- ☐ Publication of *Guía del Consumidor para Seguros de Vivienda*, a Spanish version of the *Consumer's Guide to Homeowner's Insurance*;
- ☐ Implementation of a study to evaluate the feasibility of having companies file Wisconsin-specific forms electronically over the Internet;
- ☐ Announcement of a 25% decrease in annual fees which participating health care providers must pay to the Patient's Compensation Fund.

Sincerely,

Connie L. O'Connell
Commissioner